



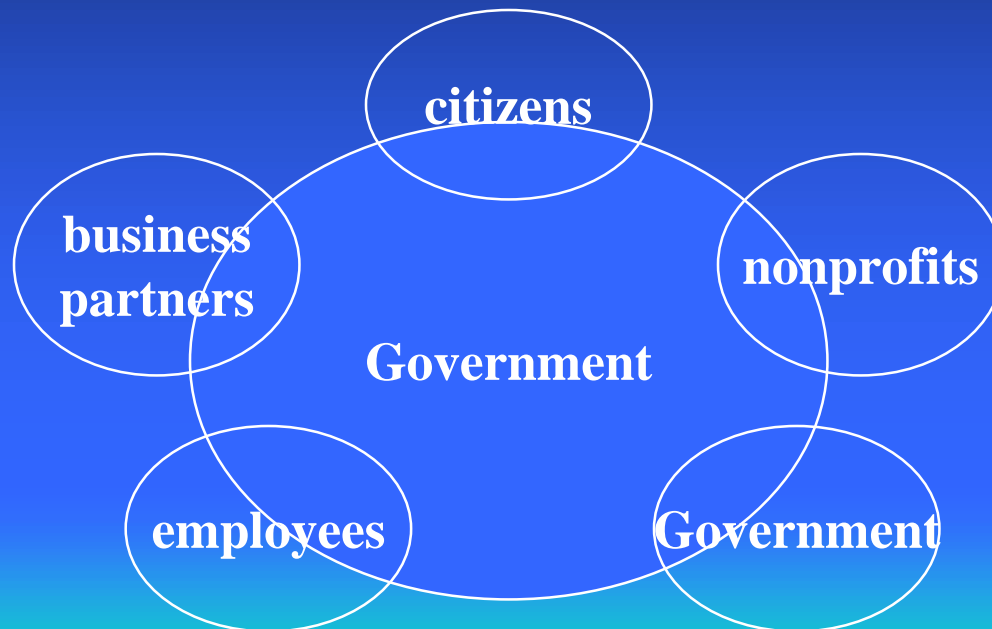
eGovernment Strategic Plan

Fiscal Years 2001-2005

Transforming the Way HUD Does Business!

What is eGovernment?

- >eGovernment is eCommerce as applied to the public sector
- >eGovernment is the interchange of value, including goods, services, and information, through an electronic medium
- >eGovernment includes interactions and relationships between:



Why an “e”Government Strategic Plan?



eGovernment Strategic Plan

Define HUD's eGovernment
Mission and Vision

Describe eGovernment
Goals and Objectives

Present High Level Implementation Strategies

Identify Capabilities for
Successful Implementation

Mission

HUD

Promote adequate and affordable housing, economic opportunity, and a sustainable living environment free from discrimination



eHUD

Promote healthy homes and viable communities by leveraging electronic commerce to empower citizens, business partners and employees with the knowledge and resources they need in the eEconomy.

Vision

HUD

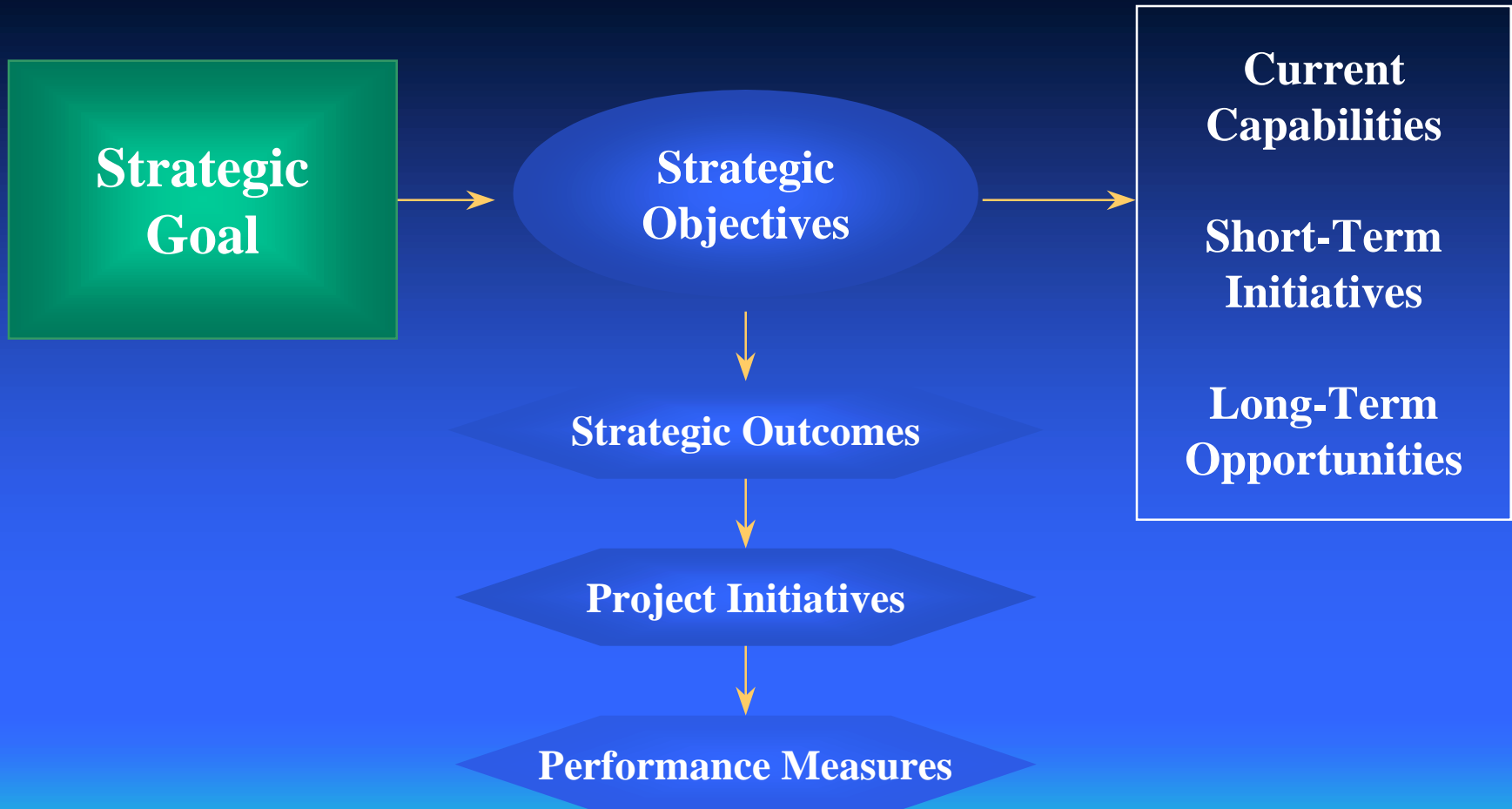
**To be a high-performing,
well respected, and empowering
partner with all levels of
Government, with the private
sector, and
With families and individuals.**



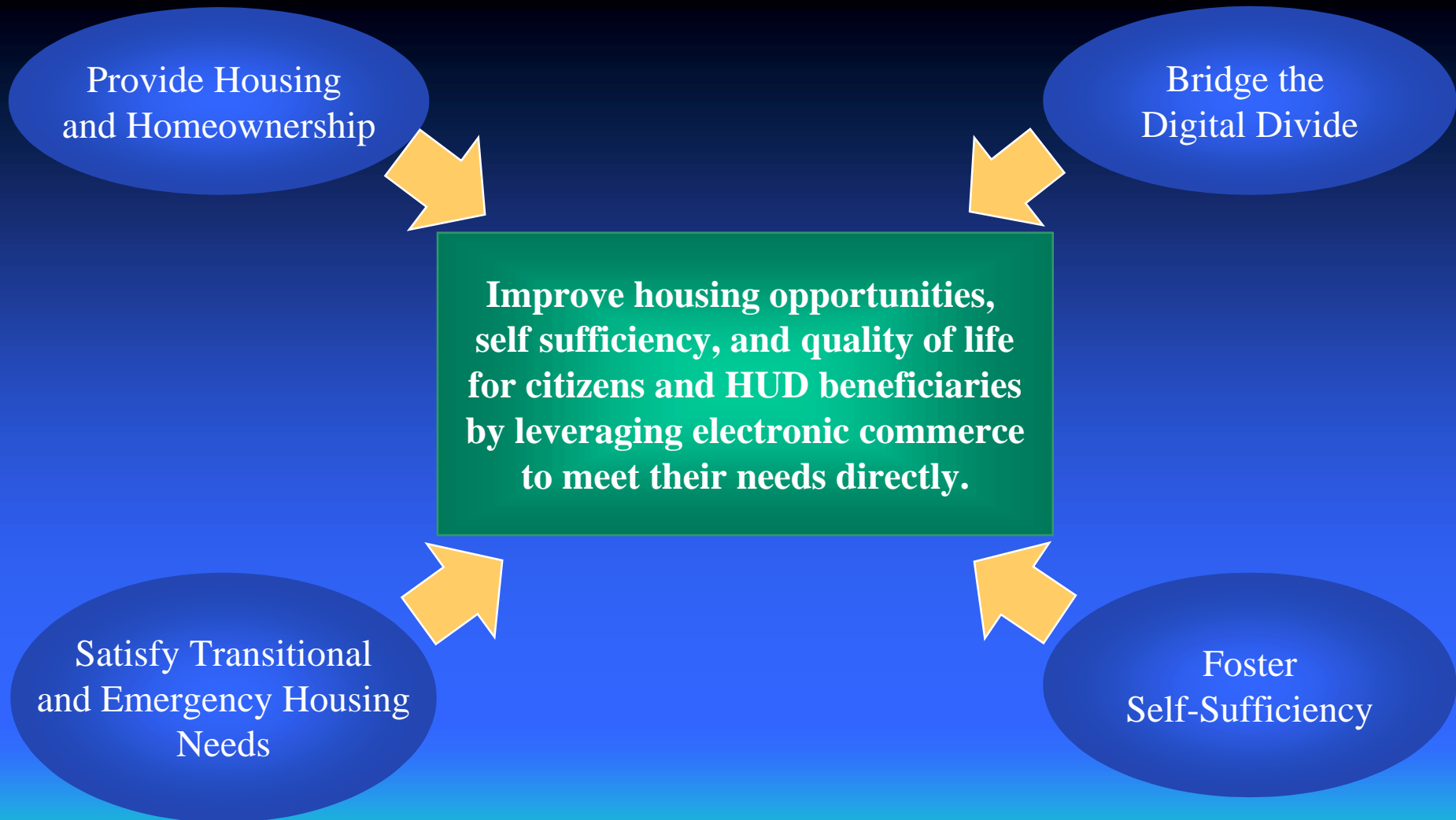
eHUD

**To be a knowledge-driven leader
in eGovernment and provide the
highest levels of citizen service by
fundamentally transforming our
business, creating innovative
partnerships, and focusing on
value-added, integrated solutions.**

How the eGovernment Strategic Plan is Designed



Strategic Goal 1 Citizens



Strategic Goal 1

Citizens

Current Capabilities

www.hud.gov

Neighborhood
Networks

HUD Kiosks/ HUD
Answer Machines

Short-Term Initiatives

First Time
Homebuyers

Internet Access
in Neighborhood
Networks

Sharing Technology

Anti-Discrimination
Campaign

Long-Term Opportunities

Rent.HUD.gov

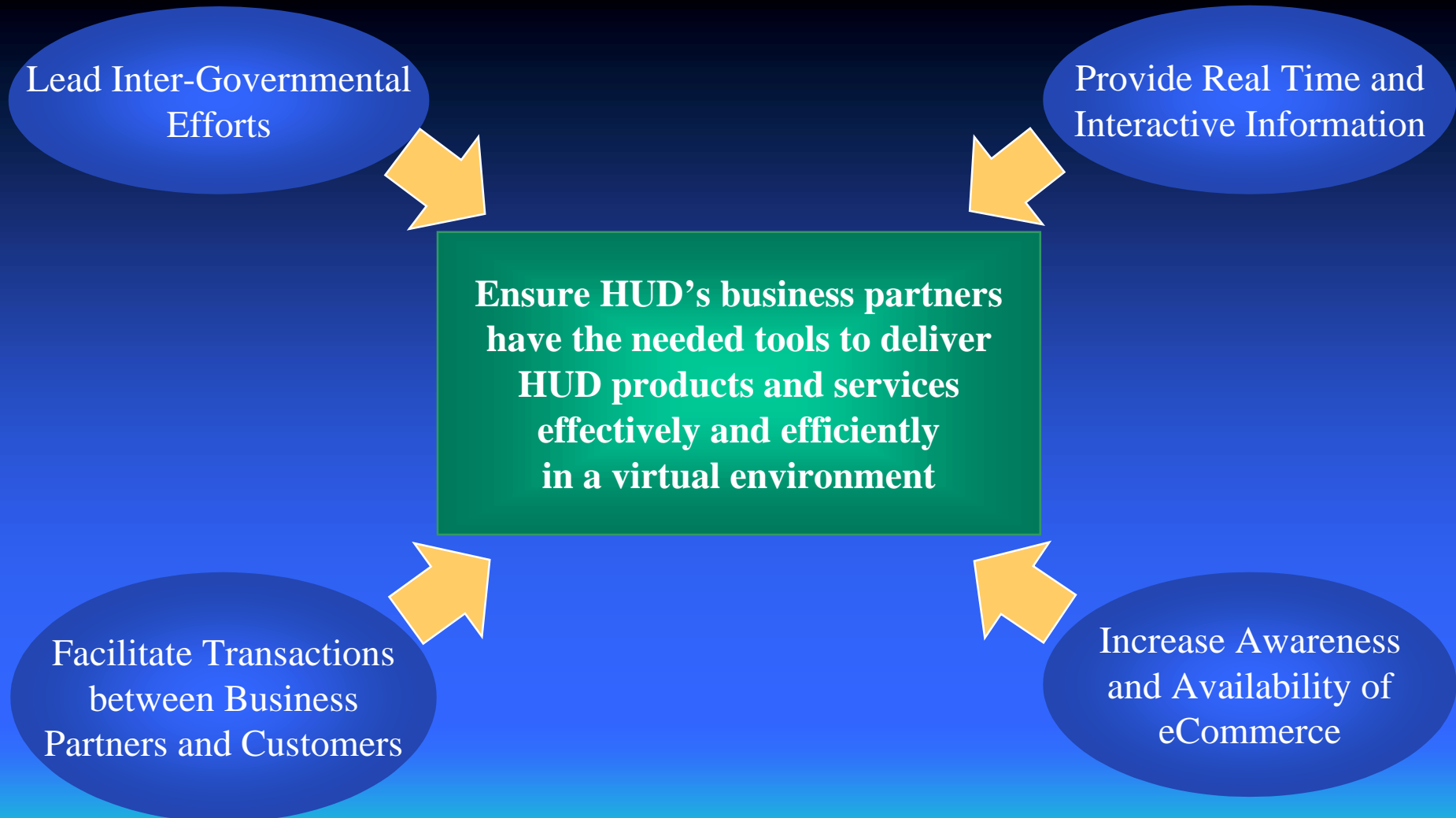
eVoucher System

Buying/Selling
Homes Directly
to Citizens

Temporary Shelter
Search

Financial Management
and Job Placement
Tools

Strategic Goal 2 Business Partners



Strategic Goal 2

Business Partners

Current Capabilities

HUD Web Clinics

Electronic Bidding for
HUD Homes

FHA Connection

GinnieNET 2020

Mark-to-Market
MIS System

Community 2020

Public and Indian
Housing Information
Center

Native eDGE

Short-Term Initiatives

Empowerment Information
System (EIS)

Paperless FHA Insurance

Federal One-Stop
Shopping Initiatives

Departmental Grants
Management Systems
(DGMS)

Community Development
Portal

Multifamily Integration

Long-Term Opportunities

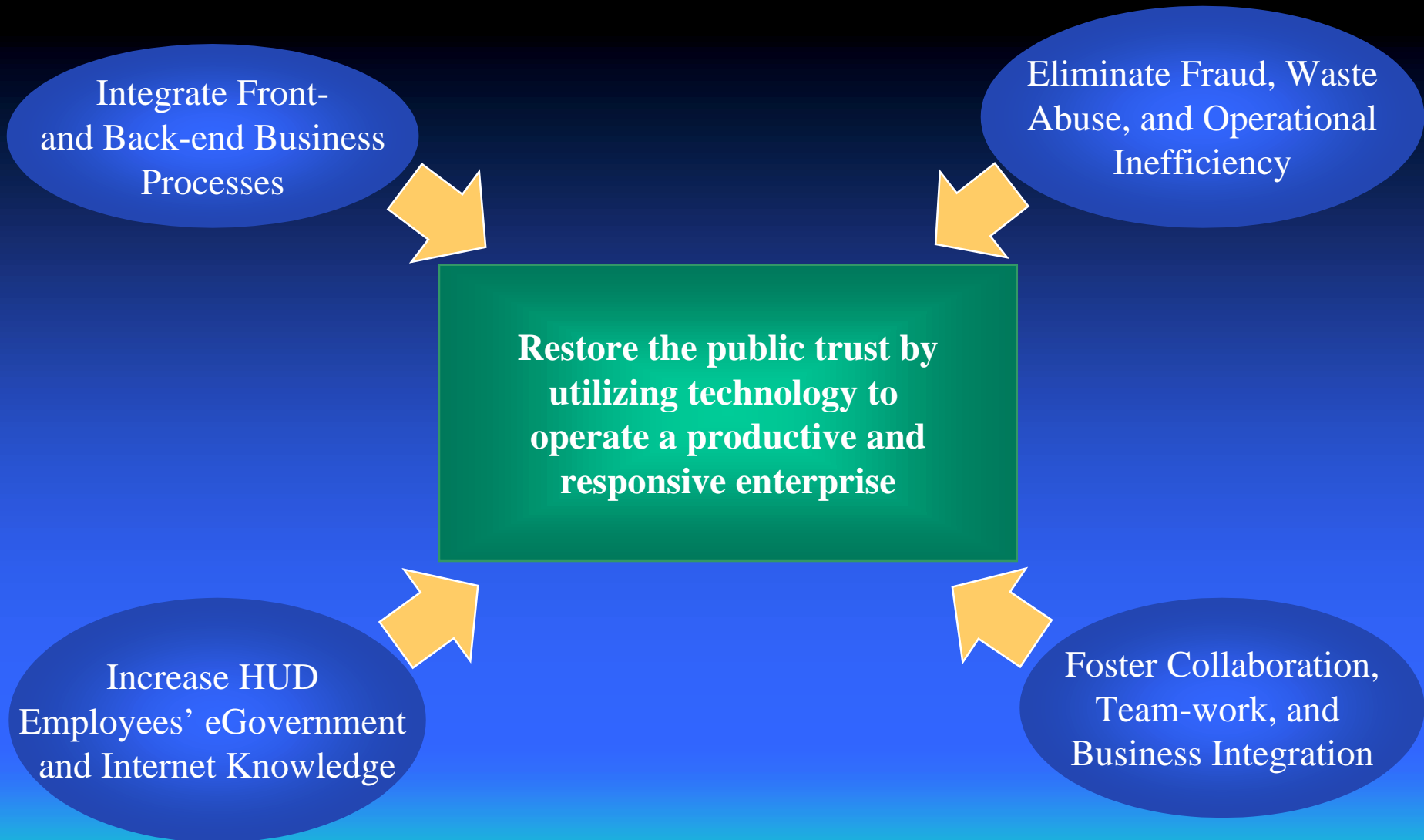
Online Research
Collaboration

Connecting with HUD

Online Work Applications

Strategic Goal 3

Employees and the Enterprise



Strategic Goal 3

Employees and the Enterprise

Current Capabilities

Employee Express

HUDweb

Information Technology
Investment Portfolio System
(I-TIPS)

Real Estate Assessment
Center (REAC)

Short-Term Initiatives

Electronic Concurrence

Virtual University

Training Registration

eProcurement

Lender Assessment

Online Job Applications

Digital Cameras/Video

Travel Management System

Virtual Teams

Integrated Knowledge
Management System

Lead-based Paint Inspections

HUD-owned
Property Inspections

Davis-Bacon Act
Wage Matching

Long-Term Opportunities

Integrated
Human Resources

Integrated
Financial Management

The Right Environment for eGovernment Success

